



## ONLINE CLAIM FILING

### AFLAC GROUP - CLAIM FILING INSTRUCTIONS

Aflac knows how much you value time and convenience.

Need a claim to file? Don't delay. File claims & access other forms online.

No certificate or policy number? No problem. Access coverage using your SSN.

# 1

### NAVIGATE

Visit the Group website at:  
<https://www.aflacgroupinsurance.com/customer-service/file-a-claim.aspx>

# 2

### SELECT & FOLLOW

Click the claim you'd like to file -- indicating how you'd like to file. Follow claim completion instructions

# 3

### SUBMIT

Submit your claim electronically to get your Aflac Group Insurance claim in progress



<https://www.aflacgroupinsurance.com/customer-service/file-a-claim.aspx>